



BUSINESS INNOVATION MANAGER JOB REF SRI 01/2010

The Position

Reporting to the Head – Alternative Business Channels and Innovations, this position will be responsible for driving the development of innovative solutions that impact on the business bottom line, enhance customer satisfaction and internal organizational efficiencies

The manager will be accountable for the preparation of business case, requirements definition, review of design documents, user test planning and review, defect tracking, and project closure tasks for innovative solutions.

Key Responsibilities

- Develop and deliver new technology-based business solutions by using market research and benchmarking, building sound business cases, and driving implementation to completion.
- Identification, exploration of innovation opportunities both internally and externally in order to compliment the Business Channels.
- Develop sound business cases outlining opportunity, benefits, financials, risks, and project plan.
- Ensure key stakeholder buy-in from the conception to the delivery of an initiative.
- Prioritize opportunities to maximize sustainable growth & profitability.
- Develop RFPs, assess vendor qualifications then manage 3rd party vendor relationships.
- Serve as a technical resource; providing tech knowledge and capabilities as a team member and individual contributor.

The Person

For the above positions, the successful applicants should have:-

- A University degree from a recognized University. A Masters degree with a bias in information systems or professional qualifications in an ICT related field will be an added advantage
- 5 years experience in covering product development and at least three of which should be in technology based products
- Demonstrate a strong understanding of and high regard for emerging mobile, web technologies and Systems Development Life Cycle (SDLC) as well as project management processes and execution.
- Have expert knowledge of Mobile infrastructure, Internet technologies, ecommerce and e-payment technologies
- Experience in general banking will be an added advantage.

The above positions are demanding roles which the bank will provide a competitive package for the successful candidates. If you believe you can clearly demonstrate your abilities to meet the criteria given above, please submit your application with a detailed CV, stating your current position, remuneration level, e-mail and telephone contacts quoting the respective job title in the subject field to recruitment@kcb.co.ke. To be considered your application must be received by **6th August 2010**. **Only short listed candidates will be contacted.**